Coverage Period: 01/01/2024-12/31/2024

Coverage for: Individual + Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.bcbstx.com/member/policy-forms/2024 or by calling 1-800-521-2227. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at www.healthcare.gov/sbc-glossary/ or call 1-855-756-4448 to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|--|
| What is the overall deductible? | Family Out-of-Network: \$8,000 | Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> . |
| Are there services covered before you meet your <u>deductible</u> ? | meet your deductible | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | Out-of-Network: Unlimited | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the <u>out-of-pocket limit?</u> | Premiums, balance-billing charges, and health care this plan doesn't cover. | Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> . |
| Will you pay less if you use a <u>network provider</u> ? | www.bcbstx.com/go/bcppo or call 1-800-810-2583 for a list of | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a <u>referral</u> to see a <u>specialist</u> ? | No. | You can see the <u>specialist</u> you choose without a <u>referral</u> . |

| | | What You Will Pay | | Limitations Eventions 9 Other Important | |
|--|--|--|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Primary care visit to treat an injury or illness | No Charge after deductible | 30% coinsurance | Virtual visits are available. See your benefit booklet* for details. | |
| If you visit a health care | Specialist visit | No Charge after deductible | 30% coinsurance | None | |
| provider's office or clinic | Preventive care/screening/ immunization | No Charge; <u>deductible</u> does not apply | 30% coinsurance | You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for. | |
| | <u>Diagnostic test</u> (x-ray, blood work) | No Charge after deductible | 30% coinsurance | Inpatient: Certain services may require Preauthorization for out-of-network; failure to | |
| If you have a test | Imaging (CT/PET scans, MRIs) | No Charge after deductible | 30% coinsurance | preauthorize may result in \$250 reduction in benefits. Outpatient: Certain services may require <u>Preauthorization</u> for out-of-network; failure to preauthorize may result in 50% reduction in benefits not to exceed \$500; see your benefit booklet* for details. | |
| | Generic drugs (Preferred) | No Charge after deductible | Retail - No Charge after deductible plus 50% additional charge | Limited to a 30-day supply at retail (or a 90-d supply at a <u>network</u> of select retail pharmacies). Up to a 90-day supply at mail order. Specialty drugs limited to a 30-day | |
| If you need drugs to treat your illness or | Generic drugs (Non- Preferred) | No Charge after deductible | Retail - No Charge after deductible plus 50% additional charge | | |
| condition More information about prescription drug coverage is available at www.bcbstx.com/rx-drugs/drug-lists/drug-lists | Brand drugs (Preferred) | No Charge after deductible | Retail - No Charge after deductible plus 50% additional charge | supply except for certain FDA-designated dosing regimens. Payment of the difference between the cost of a brand name drug and a | |
| | Brand drugs (Non-Preferred) | No Charge after deductible | Retail - No Charge after deductible plus 50% additional charge | generic may also be required if a generic drug is available. Cost sharing for insulin included in the drug list will not exceed \$25 per prescription for a 30- | |
| | Specialty drugs (Preferred) | No Charge after deductible | No Charge after deductible plus 50% additional charge | day supply, regardless of the amount or type of insulin needed to fill the prescription. | |
| | Specialty drugs (Non- Preferred) | No Charge after deductible | No Charge after deductible plus 50% additional charge | | |

^{*}For more information about limitations and exceptions, see the $\underline{\text{plan}}$ or policy document at $\underline{\text{www.bcbstx.com/member/policy-forms/2024}}$.

| | | What Yo | u Will Pay | Limitations Expansions & Other Important | |
|--|--|---|----------------------------|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) (You will pay the most) | | Limitations, Exceptions, & Other Important Information | |
| If you have outpatient | Facility fee (e.g., ambulatory surgery center) | No Charge after deductible | 30% coinsurance | Certain services may require <u>preauthorization</u> for out-of-network; failure to preauthorize may | |
| surgery | Physician/surgeon fees | No Charge after deductible | 30% coinsurance | result in 50% reduction in benefits not to exceed \$500. For Outpatient Infusion Therapy, see your benefit booklet* for details. | |
| | Emergency room care | No Charge after deductible | No Charge after deductible | None | |
| If you need immediate medical attention | Emergency medical transportation | No Charge after deductible | No Charge after deductible | None | |
| | Urgent care | No Charge after deductible | 30% coinsurance | THORE | |
| If you have a hospital | Facility fee (e.g., hospital room) | No Charge after deductible | 30% coinsurance | Preauthorization required. Preauthorization penalty: \$250 out-of-network. See your benefit | |
| stay | Physician/surgeon fees | No Charge after deductible | 30% coinsurance | booklet* for details. | |
| If you need mental health, behavioral | Outpatient services | No Charge after deductible | 30% coinsurance | Certain services must be preauthorized, failure to preauthorize at least two business days prior to service will result in 50% reduction in benefits (not to exceed \$500), refer to benefit booklet* for details. | |
| health, or substance abuse services | Inpatient services | No Charge after deductible | 30% coinsurance | Preauthorization required out-of-network; failure to preauthorize at least two business days prior to admission will result in \$250 reduction in benefits. | |
| | Office visits | No Charge after deductible | 30% coinsurance | Cost sharing does not apply to preventive | |
| If you are pregnant | Childbirth/delivery professional services | No Charge after deductible | 30% coinsurance | services. Depending on the type of services, deductible may apply. Maternity care may include tests and services described | |
| | Childbirth/delivery facility services | No Charge after deductible | 30% coinsurance | elsewhere in the SBC (i.e., ultrasound). | |
| If you need help recovering or have other special health | Home health care | No Charge after deductible | 30% coinsurance | 60 visits/year. Preauthorization may be required for out-of-network. Failure to preauthorize may result in 50% reduction in | |

^{*}For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbstx.com/member/policy-forms/2024</u>.

| | | What You Will Pay | | Limitations Everytions 9 Other Important | |
|--|----------------------------|---|---|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Out-of-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| needs | | | | benefits not to exceed \$500. See your benefit booklet* for details. | |
| | Rehabilitation services | No Charge after deductible | 30% coinsurance | For Outpatient, limited to combined 35 visits | |
| | Habilitation services | No Charge after deductible | 30% coinsurance | per year, including Chiropractic. | |
| | Skilled nursing care | No Charge after deductible | 30% coinsurance | 25-day maximum per calendar year. Preauthorization may be required for out-of- network. Failure to preauthorize may result in \$250 reduction in benefits. See your benefit booklet* for details. | |
| | Durable medical equipment | No Charge after deductible | 30% coinsurance | None | |
| | Hospice services | No Charge after deductible | 30% coinsurance | Inpatient: <u>Preauthorization</u> may be required for out-of-network; failure to preauthorize may result in a \$250 reduction in benefits. Outpatient: <u>Preauthorization</u> may be required for out-of-network; failure to preauthorize may result in 50% reduction in benefits not to exceed \$500. See your benefit booklet* for details. | |
| Marian de Palacia da | Children's eye exam | Not Covered | Not Covered | None | |
| If your child needs dental or eye care | Children's glasses | Not Covered | Not Covered | None | |
| dental of eye care | Children's dental check-up | Not Covered | Not Covered | NOTIC | |

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Dental care (Adult and Child)

- Abortion (Except for a pregnancy that, as certified by a physician, places the woman in danger of death or a serious risk of substantial impairment of a major bodily function unless an abortion is performed)
- Long-term care

Routine eye care (Child)

- Non-emergency care when traveling outside the •
- Weight loss programs

Private-duty nursing

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)
 - Chiropractic care (Outpatient Max.35 visits/year combined with habilitation and rehabilitation services)
- Hearing aids (Limited to one hearing aid per ear

 Routine eye care (Adult) every 36 months)
- Infertility treatment (Invitro and artificial insemination are not covered unless shown in your plan document)

Routine foot care (Only covered in connection with diabetes, circulatory disorders of the lower extremities, peripheral vascular disease, peripheral neuropathy, or chronic arterial or venous insufficiency)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage contact the plan, Blue Cross and Blue Shield of Texas at 1-800-521-2227 or visit www.bcbstx.com. For group health coverage subject to ERISA, contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. For non-federal governmental group health plans, contact Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: For group health coverage subject to ERISA: Blue Cross and Blue Shield of Texas at 1-800-521-2227 or visit www.bcbstx.com, the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, and the Texas Department of Insurance, Consumer Protection at 1-800-252-3439 or www.tdi.texas.gov. For non-federal governmental group health plans and church plans that are group health plans, Blue Cross and Blue Shield of Texas at 1-800-521-2227 or www.bcbstx.com or contact the Texas Department of Insurance, Consumer Protection at 1-800-252-3439 or www.tdi.texas.gov. Additionally, a consumer assistance program can help you file your appeal. Contact the Texas Department of Insurance's Consumer Health Assistance Program at 1-800-252-3439 or visit www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/tx.html.

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid,

CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-521-2227.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-521-2227.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码1-800-521-2227.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-521-2227.

To see examples of how this plan might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$4,000 |
|---|---------|
| ■ Specialist | \$0 |
| Hospital (facility) | \$0 |
| ■ Other | \$0 |

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | | | |
|---------------------------------|---------------------------------|--|--|--|
| In this example, Peg would pay: | In this example, Peq would pay: | | | |
| Cost Sharing | | | | |
| <u>Deductibles</u> | \$4,000 | | | |
| <u>Copayments</u> | \$0 | | | |
| Coinsurance | \$0 | | | |
| What isn't covered | | | | |
| Limits or exclusions | \$60 | | | |
| The total Peg would pay is | \$4,060 | | | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$4,000 |
|---------------------------------|---------|
| ■ Specialist | \$0 |
| Hospital (facility) | \$0 |
| ■ Other | \$0 |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

| Total Example Cost | \$5,600 | | |
|---------------------------------|---------|--|--|
| In this example, Joe would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$2,300 | | |
| Copayments | \$300 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$20 | | |
| The total Joe would pay is | \$2,620 | | |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$4,000 |
|---|---------|
| ■ Specialist | \$0 |
| ■ Hospital (facility) | \$0 |
| ■ Other | \$0 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 | | |
|---------------------------------|---------|--|--|
| In this example, Mia would pay: | | | |
| Cost Sharing | | | |
| <u>Deductibles</u> | \$2,800 | | |
| Copayments | \$0 | | |
| Coinsurance | \$0 | | |
| What isn't covered | | | |
| Limits or exclusions | \$0 | | |
| The total Mia would pay is | \$2,800 | | |

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.



Health care coverage is important for everyone.

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator Phone: 855-664-7270 (voicemail)

300 E. Randolph St. TTY/TDD: 855-661-6965 35th Floor Fax: 855-661-6960

Chicago, Illinois 60601

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services Phone: 800-368-1019 200 Independence Avenue SW TTY/TDD: 800-537-7697

Room 509F, HHH Building 1019 Complaint Portal: https://ocrportal.hhs.gov/ocr/portal/lobby.jsf Washington, DC 20201 Complaint Forms: http://www.hhs.gov/ocr/office/file/index.html

If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

| Español Spanish | Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984. |
|--------------------------|---|
| العربية Arabic | إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول بلع المساعدة والمعلومات الضرورية بلغتك من دون اية تكلفة اللتحدث مع مترجم فوري، اتصل بلع الرم 6984-710-855. |
| 繁體中文 Chinese | 如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員,請撥電話 號碼 855-710-6984。 |
| Français French | Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984. |
| Deutsch German | Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an. |
| ગુજરાતી Gujarati | જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાયક્રેમ બાબતે પૃશ્નો હોય, તો તમને વિના ખયેર, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો. |
| हिंदी Hindi | यिद आपके, या आप जिसकी सहायता कर रहे हैं उैसके, प्रश्न हैं, तो आपके अपनी भाषा म निःशुल्क सहायता और जानकारी प्राप्त करन का अधिकार है। किसी अनवादक स बात करन क लिए 855-710-6984 पर कॉल करें।. |
| Italiano Italian | Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984. |
| 한국어 Korean | 만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오. |
| Diné Navajo | T'áá ni, éi doodago la'da bíká anánílwo'ígíí, na'idílkidgo, ts'ídá bee ná ahóóti'i' t'áá níík'e níká a'doolwol dóó bína'idílkidígíí bee nil h odoonih. Ata'dahalne'ígíí bich'į' hodíílnih kwe'é 855-710-6984. |
| فارسی Persian | اگر شما، یا کسی که شما به او کمک می کنید، سؤالی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید جهت گفتگو با یک مترجم شهافی، با شماره تمسا حاصل نمایید 6984-710-858 |
| Polski Polish | Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezplatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984. |
| Русский Russian | Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984. |
| Tagalog Tagalog | Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984. |
| اردو Urdu | اگر آپ کو، یا کسی ایسے فود کو جس کن آپ مدد کررہے ہیں، کوئی مروال دریش ہے تو، آپ کو اپنی زبان میں مفتصدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بنات کرنے کے لیمے، 8984-710-858 پر کنال کریں۔ |
| Tiếng Việt Vietnamese | Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984. |